



SUPERVISED PARENT/CHILD VISITATION SERVICES

VISITATION RULES & GUIDELINES

Effective: 03/27/2025

Purpose of Supervised Visitation

Supervised visits are intended to provide a safe, neutral, and structured setting for parents and children to spend time together in compliance with court-ordered or agency-directed arrangements.

Roots on the Road follows trauma-informed and child-centered practices to protect the well-being of all participants.

Conduct During Visits

To ensure a positive and productive experience:

- No gift-giving except for birthdays or pre-approved holidays
- No discussions about court proceedings or the other parent
- No harsh verbal or physical discipline of the child
- No cell phone use during visits unless required for legal or medical purposes
- No weapons or illegal substances are allowed on the premises

Clean-Up & Responsibility

- Visiting parents are expected to clean and sanitize the visitation space after each session
- Failure to do so may result in a cleaning fee or report to the referring agency

Food Policy

- Parents may bring food, but it must be age-appropriate and nutritious
- Fast food/take-out is limited to once per month
- Meals must be free of allergens noted in the child's medical profile

Scheduling & Cancellations

- Visits are scheduled based on court orders (e.g., weekly, bi-weekly)
- Parents must arrive & depart promptly to avoid overlap if a no-contact order is in place
- 24-hour notice is required for illness-related cancellations
- One week's notice is required for schedule changes
- Missed visits without notice may result in a \$50 fee



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Drop-Off / Pick-Up Guidelines

- Drop-off is located at the rear entrance
- If a No Contact Order is in place:
 - Custodial parent must depart 15 minutes before the visiting parent arrives
- Late arrivals of more than 15 minutes may lead to visit cancellation

Legal and Reporting Requirements

- Visits are monitored and documented by a trained facilitator
- Reports are confidential unless requested by the court or guardian ad litem
- Missed or problematic visits may be reported as court order violations
- Facilitators may be required to provide court testimony or documentation

Non-Compliance

Violation of any of the above guidelines may result in:

- Termination of the visit
- Suspension of future visits
- Notification to legal representatives

Contact Information

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